

---

# Patient & Family Resource Guide

---



Coordinating care for patients across the healthcare continuum and into the community can be much like putting a puzzle together to meet the unique needs of our patients and their families.

Rome Memorial Hospital's Continuum of Care Department has developed this resource guide to provide patients with information about services and programs that may be needed for their continued recovery and well-being.

Although not all inclusive: the guide provides information for a broad range of services provided by Rome Memorial Hospital and our collaborating providers as well as community agencies that have supplied us with contact information.

Our Registered Nurse, and Social Work Case Managers can help you with referrals and answer any questions that you may have. If you have any questions, please call 315-338-7131.

## ***Compassionate Connected Care For Every Stage Of Life***

*Recognized as a leader in Senior services, the hospital has earned special designation as a NICHE (Nurses Improving Care For Healthsystem Elders) facility for providing exceptional care for older adult patients. Specialized education empowers our nurses and healthcare teams to use best practices and strategies for quality care that is sensitive to the needs of the older adult patients in a safe, comfortable environment.*

Rome Memorial Hospital  
1500 N. James St.  
Rome, NY 13440

Phone: 315-338-7000

[www.romehospital.org](http://www.romehospital.org)



## We Deliver Excellence

Rome Memorial Hospital achieves the highest standards of excellence.

- Received the Excellus BlueCross/BlueShield Quality Leader Award for efforts in protecting patients from hospital acquired infections
- Rome Memorial Hospital has the lowest surgical site infection ratio in the region
- Honored by the U.S. Department of Health and Human Services for eliminating central line infections from the Intensive Care Unit, an achievement sustained for more than ten years
- The Women's Imaging Center is a designated Breast Imaging Center of Excellence by the American College of Radiology, the gold standard for excellence
- The Women's Imaging Center is ACR accredited in 2D & 3D Mammography, Stereotactic Breast Biopsy, Breast Ultrasound and Breast MRI
- ACR accredited in General MRI and CT and Nuclear Medicine
- Recognized by the Excellus BlueCross/Blue Shield with the Blue Distinction+ for Maternity Care
- The Maternity Department has reached patient satisfaction scores in the top ten percent in the nation for quality and compassionate care
- The Maternity Department's percentage of babies delivered by C-section is one of the lowest in the region
- Recognized as a leader in senior services, the hospital has earned special designation as a NICHE (Nurses Improving Care for Healthsystem Elders) facility for providing exceptional care for older adult patients
- The Residential Health Care Facility is recognized as a top-performing nursing home in New York State for ranking in the top 20th percentile for three consecutive years
- The Sleep Disorders Center is accredited by the American Academy of Sleep Medicine
- The Pulmonary Rehabilitation Program is certified by the American Association for Cardiovascular and Pulmonary Rehabilitation
- The Community Recovery Center earned certification by the NY State Office of Alcoholism and Substance Abuse Services, for its chemical dependency and outpatient services and added a Medication-Assisted Treatment program to meet community needs





## Services provided by Rome Memorial Hospital & Our Collaborating Providers

### When you need a prescription filled:

<p><b>RMH Retail Pharmacy</b> Ground Floor</p> <p><b>Open to the Public</b></p>	<p>Prescriptions can be delivered to your room through our <b>Meds to Beds</b> Program during operating hours Monday—Friday 9:30 am—5:30 pm Closed 2-2:30 pm for lunch One-on-one medication review available by appointment. Free Blood Pressure Screenings 4th Thursday of the month</p>	<p>Phone: 315-338-7690</p> <p>Fax: 315-338-7697</p>
---	--	---

### When you need more care than what's available at home:

<p><b>RMH Residential Health Care Facility</b> Third Floor</p>	<p><b>Nursing Home</b> Long-term skilled nursing care in a home-like environment</p>	<p>Phone: 315-338-7305</p>
	<p><b>Short-Term Rehabilitation</b> Individualized program to help bridge the transition from hospital to home</p>	<p>Fax: 315-338-7281</p>
	<p><b>Respite Care</b> Temporary skilled nursing care to provide short breaks for caregivers</p>	
<p><b>RMH Senior Behavioral Health Unit</b> Second Floor</p>	<p>Inpatient program that provides stabilization and treatment for adults 55 and older who are suffering from acute symptoms associated with a major mental health illness</p>	<p>315-338-7399</p>

### When you need services to help you recover at home:

<p><b>Coram Specialty Infusion Services</b> 2949 Erie Blvd. E. Suite 103 Syracuse, NY 13224</p>	<p><b>Home Infusion Therapy</b> There are many types of infusion therapies that can be administered in the home from IV antibiotics and nutrition support to pain medication and immune therapy.</p>	<p>Toll-free: 800-270-0444 Fax: 315-425-0989</p>
<p><b>Nascentia Health</b> Local Office: 7980 Turin Road Rome, NY 13440</p>	<p><b>Home Health Care</b> The certified home health agency provides individualized services regardless of age in the comfort of your own home. The team includes nurses, physical, occupational, speech and respiratory therapists, medical social workers, registered dietitians, home health aides, lactation consultants and other professionals.</p>	<p>315-477-4663 888-477-HOME nascentiahealth.org</p>
<p><b>Nunn's Home Medical Equipment</b> 1340 Floyd Ave. Rome, NY 13440</p>	<p><b>Durable Medical Equipment &amp; Oxygen Therapy</b> Home medical equipment and homecare supplies, including oxygen &amp; sleep therapy equipment. Most equipment can be rented if purchase isn't necessary.</p>	<p>315-339-4084</p>



## Services provided by Rome Memorial Hospital & Our Affiliated Providers

### When you need specialized treatment services

<p><b>Ambulatory Surgery</b> Rome Memorial Hospital Second Floor 1500 North James Street Rome, New York 13440</p>	<p>Many physicians have privileges to perform same-day surgery at Rome Memorial Hospital, including general surgeons, orthopedic surgeons, ENTs, OB/GYNs, urologists, and podiatrists. Find a provider on the hospital's website at <a href="http://www.romehospital.org">www.romehospital.org</a>.</p>	<p>Preoperative Coordinator 315-338-7355 Unit Phone 315-338-7352</p>
<p><b>Lymphedema Therapy</b> Rome Memorial Hospital Ground Floor 1500 North James Street Rome, New York 13440</p>	<p>Treatment for the build-up of lymph fluid that causes swelling primarily in the arms and legs.</p>	<p>315-338-7154</p>
<p><b>Therapy Services</b> Chestnut Commons Physical Therapy &amp; Rehabilitation 107 E. Chestnut St. Suite 104 Rome, New York 13440</p>	<p>Physical Therapy Occupational Therapy Vestibular Rehabilitation</p>	<p>315-337-7952</p>
<p><b>Prenatal Care Services</b> 155 W. Dominick St. Rome, New York 13440</p>	<p>Pregnancy care for eligible women who meet income guidelines.</p>	<p>315-338-7057</p>
<p><b>Pulmonary Rehabilitation</b> Rome Memorial Hospital Ground Floor 1500 North James Street Rome, New York 13440</p>	<p>Supervised exercise and education program for patients with chronic lung conditions to rebuild strength and conditioning.</p>	<p>315-338-7160</p>
<p><b>Radiation Therapy for Cancer</b> Mohawk Valley Radiation Medicine 107 E. Chestnut St. Suite 103 Rome, New York 13440</p>	<p>Comprehensive radiation therapy services, provided under the direction of board certified radiation oncologist, Linda L. Schicker, MD.</p>	<p>315-338-0897</p>
<p><b>Speech Therapy</b> Rome Memorial Hospital Ground Floor 1500 North James Street Rome, New York 13440</p>	<p>Speech/voice disorders Cognitive deficits Swallowing dysfunction Pediatric speech, feeding, swallowing &amp; voice disorders</p>	<p>315-338-7154</p>
<p><b>Substance Abuse Counseling</b> Community Recovery Center 264 W. Dominick St. Rome, New York 13440</p>	<p>Individual and group counseling and education programs for adolescents and adults who are addicted to drugs or alcohol.</p>	<p>315-334-4701</p>
<p><b>Wound Care</b> Regional Center for Wound Care 267 Hill Road Rome, New York 13441</p>	<p>Advanced wound care services for problem wounds that haven't healed in 30 days. Treatments include hyperbaric oxygen therapy, debridement, topical wound therapy, tissue therapy and negative pressure wound therapy.</p>	<p>315-338-7540</p>



## Services provided by Rome Memorial Hospital & Our Affiliated Providers

### When you need routine or diagnostic testing

<p><b>Breast Center Navigator</b> Rome Memorial Hospital First Floor 1500 North James Street Rome, New York 13440</p>	<p>When facing a possible breast cancer diagnosis, the nurse navigator serves as a liaison with your care team; helps you make informed decisions; schedules and coordinates appointments; expedites the process to relieve your anxiety; and identifies barriers to care and helps to resolve them.</p>	<p>315-338-7389</p>
<p><b>Cardiopulmonary Services</b> Rome Memorial Hospital Ground Floor 1500 North James Street Rome, New York 13440</p>	<p>Electrocardiogram (ECG) Holter monitoring Echocardiograms Cardiac Stress Testing Pulmonary Function Testing Pulmonary Rehabilitation Respiratory Care Therapy Arterial Blood Gas Analysis EEG (Electroencephalography)</p>	<p>315-338-7160</p>
<p><b>Endoscopy</b> Rome Memorial Hospital Second Floor 1500 North James Street Rome, New York 13440</p>	<p>Colonoscopy Upper Endoscopy Endoscopic Retrograde     Cholangiopancreatogram Flexible Sigmoidoscopy.</p> <p>Testing is scheduled through Gastroenterologists Ajay Goel, MD, and Michael Rosenfeld, MD, 315-337-0539</p>	<p>315-338-6096</p>
<p><b>Lab Collection Locations</b></p> <p>No appointment required except for 3-hour glucose tolerance test or drug screening. Appointments for these tests can be made by calling 338-7338</p>	<p><b>1500 N. James St., Rome</b> Monday-Friday, 6 am-5 pm, Sat 8 am-noon</p> <p><b>1801 Black River Blvd., Rome</b> Monday-Friday, 7 am-4:30 pm</p> <p><b>13407 State Route 12, Boonville</b> Monday-Friday, 8:30 am-3 pm</p> <p><b>5 Masonic Ave., Camden</b> Monday-Friday, 8 am-noon</p>	<p>315-338-6038</p> <p>315-339-6133</p> <p>315-942-2095</p> <p>315-245-3192</p>



## Services provided by Rome Memorial Hospital & Our Affiliated Providers

### When you need routine or diagnostic testing

<p><b>Lung Cancer Screening</b> Rome Memorial Hospital First Floor 1500 North James Street Rome, New York 13440</p>	<p>Coordinated by Rome Medical Practice, the low-dose CT screening is for those with a history as a heavy smoker. The test is performed at the hospital's main campus, 1500 N. James St.</p>	<p>315-337-3071</p>
<p><b>Medical Imaging</b> Rome Memorial Hospital First Floor 1500 North James Street Rome, New York 13440</p>	<p>Bone Densitometry CT Scan Digital radiography (x-rays) Fluoroscopy Image Guided Biopsy Mammography: 3D MRI: High Definition Nuclear Medicine Stereotactic Breast Biopsy Ultrasound</p>	<p>Scheduling 315-338-7338  Department 315-338-7027</p>
<p><b>Medical Imaging Off-Campus</b> General X-rays</p>	<p>1801 Black River Blvd., Rome  107 E. Chestnut St., Suite 102, Rome</p>	<p>315-337-0068  315-338-7109</p>
<p><b>Sleep Disorders Center</b> Rome Memorial Hospital Ground Floor 1500 North James Street Rome, New York 13440</p>	<p>Testing for patients ages 2 and older for common sleep disorders such as insomnia (trouble falling or staying asleep), sleep apnea (pauses in breathing during sleep), restless legs syndrome, &amp; narcolepsy</p>	<p>315-338-7242</p>





## Services provided by Rome Memorial Hospital's Affiliated Physician Practices

The hospital's Medical Staff has more than 200 physicians, who are committed to providing patients with the highest quality care with compassion. The practices listed below are part of Rome Memorial Hospital's system. For information on other physicians who have privileges at the hospital, visit the hospital's website at [www.romehospital.org](http://www.romehospital.org) or call the Medical Staff Office at 315-338-7140.

### RMH's Affiliated Primary Care Providers

<b>Boonville Family Care</b>	13407 State Route 12, Boonville, NY 13309	315-942-3500
<b>Camden Family Care</b>	5 Masonic Ave., Camden, NY 13316	315-245-3192
<b>Delta Medical (Adults Only)</b>	1819 Black River Blvd., Rome, NY 13440	315-338-7184
<b>Physician's Urgent Care At Griffiss</b>	91 Perimeter Road, Suite 120, Griffiss Business & Technology Park, Rome, New York 13441	315-356-7777
<b>Rome Medical Group</b> Family Practice, Internal Medicine, Pediatrics & Allergy	1801 Black River Blvd., Rome, NY 13440	315-337-3770

### RMH's Affiliated Specialty Providers

<b>Corporate Health Services</b>	<b>Rome Memorial Hospital, Basement</b> 1500 North James Street, Rome, New York 13440 (DOT Physical Exams, Company Physicals, Vaccination, OSHA Review, Pulmonary Function, TB, Hexachrome, Drug, Hearing Tests, etc...)	315-338-7505
<b>General, Thoracic &amp; Breast Surgery</b>	<b>Rome Surgical Specialists</b> David Kulick, MD, Pedro Del Pino, MD, 267 Hill Road Suite 300, Rome, NY 13441	315-337-0202
<b>Neurology</b>	Glady Jacob, MD 267 Hill Road Suite 100, Rome, NY 13441	315-356-7380
<b>Obstetrics/Gynecology</b>	<b>All About Women</b> Diana R. Wallace, MD 7900 Turin Road, Rome, NY 13440	315-338-7284
<b>Orthopedics</b>	<b>Rome Orthopedics &amp; Sports Medicine</b> Mihail Radulescu 107 E. Chestnut St. Suite 106, Rome, NY 13440	315-338-9200
<b>Pulmonology &amp; Sleep Medicine</b>	<b>Mohammed Seedat, MD</b> 267 Hill Road, Suite 300, Rome, NY 13441	315-337-3071
<b>Urology</b>	<b>Rome Medical Practice: AMP Urology</b> 267 Hill Road Suite 300, Rome, NY 13441	315-356-7390



## Services provided by Rome Memorial Hospital & Our Affiliated Providers

<b>When you need help paying your medical bills</b>		
<b>Financial Assistance &amp; Payment Plans</b> Business Office 155 W. Dominick St. Rome, NY 13440	The hospital's financial assistance program provides discounts to qualifying individuals based on income. Applications are available on the hospital's website at <a href="http://www.romehospital.org">www.romehospital.org</a> or by contacting the Business Office. Extended payment plans are available for those who don't qualify for financial assistance.	315-338-7261
<b>Insurance Enrollment Assistance</b> Patient Registration First Floor	The hospital's Certified Application Counselors can help you enroll in an insurance program that fits your budget and needs including Medicaid, Healthy NY, Child Health Plus or a NY State of Health qualified health plan.	315-356-7723 or 315-356-7724
<b>When you need health education, screenings and support</b>		
<b>Blood Pressure Screening</b> (free)	RMH Retail Pharmacy Fourth Tuesday of the month 10 a.m. – 1 p.m.  Ava Dorfman Senior Center First Wednesday of the month 1-2 p.m.	315-338-7143
<b>Diabetes Education</b> (free)	Offered monthly for diabetics and their families. The nurse educator covers exercise, diet, and medication management.	315-338-7143
<b>Parenting Programs</b> (free)	Babycare Basics Class bimonthly Breastfeeding Seminar bimonthly  Weigh to Go Station for breastfeeding mothers Childbirth Classes	315-338-7143  315-338-7125 315-336-5157
<b>Smoking Cessation</b> (free)	NYS Smokers' Quitline provides telephone coaching, text messages and/or online support to help you quit. Eligible smokers may also request a starter kit of free nicotine replacement medications.	Toll-Free 866-697-8487
<b>Cancer Patient Support</b> (free)	Mohawk Valley Radiation Medicine Cancer Patient Support Room provides access to information resources, wigs, scarves and the American Cancer Society's free "Look Good... Feel Better" program.	315-338-0897



## Additional Community Resources

### Adult Care Services

Active Day Seniors Program-Lutheran Home	315-235-7149
Alzheimer's Association	315-472-4201
Ava Dorfman Day Services	315-337-8230
Charles Sitrin Day Care	315-797-3114
Daughters For Hire	315-725-2955
Elder Care	315-579-2001
First Call for Help	315-624-9211
Home Helpers	315-371-4477
Presbyterian Home for CNY	315-797-7500
Resource Center for Independent Living	315-797-4642
Rome Center Day Health Care	315-337-0550
Seniors Helping Seniors	315-202-4058
Senior Network Health	315-624-4545
VA Clinic-Rome	315-334-7100
Welcome Hall/Rome Rescue Mission	315-337-2516

### Adult Protective Services

Lewis County	315-376-5400
Madison County	315-366-2211
Oneida County	315-798-5000

### Counseling Services

Catholic Charities	315-724-2158
Community Health & Behavioral Services	315-798-8868
Family Services of Mohawk Valley	Rome 315-336-3090 Utica 315-735-2236
Mental Health Connections	315-337-0773
Mobile Crisis Team [MCAT]	315-732-6228
Mohawk Valley Community Action	315-339-2649
Neighborhood Center [adult]-Rome	315-272-2748
Oneida County Mental Health	315-798-5903
Samaritan Counseling Center	315-724-5173



## Additional Community Resources

### Home-Delivered Meals

Ava Dorfman Senior Center-onsite meals	315-337-8230
Oneida County Office for Aging	315-798-5456
Madison County Office for Aging	315-697-5700

### Home Infusion Therapy

Coram Specialty Infusion Services	315-425-8028
Advanced Care, Inc.	1-888-946-6348
Critical Care Systems-Syracuse	315-434-1980
Lincare	315-793-8945
CNY Infusion Services	315-424-7027
Mohawk Valley Continuing Care	315-624-4663
Upstate Home Care	315-437-1627

### Hospice

Lewis County	315-458-4600
Madison County—Eastern Madison/Oneida County	315-735-6484
Madison County—Western Madison/Onondaga County	315-634-1100
Oneida County	315-735-6484
Herkimer County	315-894-8069

### Insurance Information/Complaints

Adult Health Plus	1-877-934-5787
Child Health Plus	1-800-698-4543
Medicaid Office-Oneida County	Rome 315-356-1318 Utica 315-798-5459
NYS Department of Insurance-Medicare	1-800-633-4227

### Legal Services

Legal Aid Society	315-732-2131
-------------------	--------------



## Additional Community Resources

### Maternal/Child Information

Child Abuse Hotline	1-800-342-3720
Child Abuse Hotline-Hearing Impaired	1-800-638-5163
Adult Protective	315-798-5000
NYS Domestic Violence Hotline	1-800-942-6906
Baby Care Basics Class**	315-338-7143
Breast Feeding Class**	315-338-7143
Catholic Charities	315-724-2158
Childbirth Classes**	315-336-5157
Griffiss Child Development Ctr. [M.V.Community Action]	315-334-1372
LeLeche League	315-337-5808
Mid-York Child Care Council	315-223-7580 or 1-888-814-5437
Poison Control Center	1-800-222-1222
W.I.C. - Rome Office	315-356-4755

### Medical Equipment Vendors [durable]

Nunn's Home Medical Equipment	315-339-4084
American Home Patient	315-732-1119
Capital Oxygen Service	1-800-572-9755
Edgepark Medical Supplies	1-800-321-0591
Home & Hospital Medical Supply	315-724-6767
Lincare	Rome-315-334-0500 Utica-315-793-8341
Mohawk Hospital Equipment	315-797-0570
Mohawk Medical Supply	315-866-3700
Mohawk Valley Home Care	315-624-4660
Murphy Homecare - Syracuse	866-676-0015
St. Elizabeth Health Support Services	315-737-0310
Upstate Home Care	315-853-1280
Tri-County Home Care Services	315-336-3322

\*\* Rome Memorial Hospital Affiliation



## Additional Community Resources

### Medicare Approved Certified Home Health Agencies

Oneida County Agencies	Services-See Key Below	Phone
Nascentia Health	NSG-HHA-PT-OT-SLP-MSW-NUT-RT Child Maternal Health for Oneida County	315-477-4663 888-477-HOME Nascentiahealth.org
Acacia Home Care	NSG-HHA-PT-OT-SLP-MSW-NUT	315-266-0614
VNA Home Care—Utica	NSG-HHA-PT-OT-SLP-MSW-NUT-RT	315-624-8900

Non-Oneida County Agencies	Services-See Key Below	Phone
At Home Care Herkimer Co.	NSG-HHA-PT-MSW-NUT-PC-SLP*	315-867-1176
Jefferson County Public Health	NSG-HHA-PT-MSW-PC-SLP*	315-786-3770
Lewis County Public Health	NSG-HHA-PT-OT-MSW	315-458-4600
HCR (Madison County)	NSG-HHA-PT-MSW-NUT	315-280-0681
Oswego County Public Health	NSG-HHA-PT-OT-MSW-PC-SLP	315-349-3540

### Licensed Home Care

Acacia Home Care	HHA	315-266-0614
Caregivers-Rome	NSG-HHA-PC	315-337-6890
Caregivers-Utica	NSG-PC	315-797-7050
Helping Hands	PC-HK-HM	315-235-7196
Independence Care	HK-HM	315-337-0037
Superior Home Health Care	NSG-PC	315-866-7932
US Care Systems	PC	315-793-0090

### Service Key

<b>HHA</b> —Home Health Aide	<b>OT</b> —Occupational Therapy
<b>HK</b> —Housekeeper	<b>PC</b> —Personal Care
<b>HM</b> —Homemaker	<b>PT</b> —Physical Therapy
<b>MSW</b> —Social Worker	<b>RT</b> —Respiratory Therapy
<b>NSG</b> —Nursing	<b>SLP</b> —Speech Language Services
<b>NUT</b> —Nutritional	

Additional Home Health information is available at: [www.medicare.gov/homehealthcompare](http://www.medicare.gov/homehealthcompare)



## Additional Community Resources

### Office for the Aging/Office of Continuing Care

Lewis County	315-376-6313
Madison County	315-697-5700
Oneida County	315-798-5456
Oswego County	315-349-3484

### Personal Response System

Philips Lifeline	1-800-543-3546
------------------	----------------

### Reproductive Health Clinic

Mohawk Valley Perinatal Network	315-732-4657
Planned Parent Hood	315-337-8584 315-724-6146

### Respiratory Vendors

Nunn's Home Medical Equipment	315-339-4084
Capital Oxygen Service	800-270-0444
Lincare	315-793-8341
Mohawk Medical Supply	315-866-3700
Mohawk Valley Home Care	315-624-4660
NYS Smoker's Quit Line	866-697-8487
St. Elizabeth Health Support Services	315-734-4409
Upstate Home Care Services	315-853-1280
Tri County Home Care Services	315-336-3322

### Substance Abuse

Community Recovery Center**	315-334-4701
Insight House	315-724-5468
Addiction Crisis Center	315-735-1116
Alcoholics Anonymous-Rome	315-210-6644
Alcoholics Anonymous 24 hour Access Line	1-800-313-9626

\*\* Rome Memorial Hospital Affiliation



## Additional Community Resources

### Support Groups & Other Resources

ACR Health	1-800-475-2430
Alzheimer's Association	1-800-272-3900
American Cancer Society	1-800-227-2345
American Lung Association	1-800-586-8252
American Red Cross	315-336-0030
Arthritis Foundation	1-800-870-1771
Central Association for the Blind	315-797-2233
Cystic Fibrosis Foundation	1-800-951-4422
Epilepsy Foundation	1-800-724-7930
Gamblers Anonymous	1-888-424-3577
Health Friends	315-724-0988
Lupus Foundation	866-258-7874
Multiple Sclerosis Association	1-800-532-7667 Ext.154
Parkinson's Support Group	1-800-327-4545
Short Circuit (Ostomy Support Group)	315-798-8345
Resource Center for Independent Living	315-797-4642
Traumatic Brain Injury Support Group	1-877-810-2100
United Cerebral Palsy	315-533-1150
YWCA Domestic and Sexual Violence Services	315-797-7740

### Transportation

AmCare Ambulance	315-339-5600
Birnie Bus Service [Wheelchair Van]	315-336-3950
Call-A-Bus	Rome 315-336-5310 Utica 315-797-7830
Capital District Medical Transportation	315-732-1400
CNY Wheelchair	315-798-8787
Resource Center for Independent Living	315-797-4642
RSVP (Retired Seniors Volunteers Program)	315-223-3973
Volunteer Center for the Mohawk Valley	315-735-4463





## Additional Community Resources

### Short-Term Rehabilitation/Long-Term Care

Rome Memorial Hospital Residential Health Care Facility**	1500 N. James Street Rome, NY 13440	315-338-7305 Fax: 315-338-7281
Betsy Ross Nursing Home	1 Elsie Street Rome, NY 13440	315-339-2220 Fax: 315-709-0017
Bethany Gardens	800 W. Chestnut Street Rome, NY 13440	315-339-3210 Fax: 315-339-1293
Colonial Park Rehab & Nursing Center	950 Floyd Ave Rome, NY 13440	315-336-5400 Fax: 315-336-3314
Eastern Star	1400 Utica Street Oriskany, NY 13424	315-736-9311 Fax: 315-736-3047
Focus Rehab & Nursing	1445 Kemble Street Utica, NY 13502	315-732-0100 Fax: 315-266-1310
Folts Home	104 N. Washington Street Herkimer, NY 13350	315-866-6964 Fax: 315-866-6378
Heritage Home	1657 Sunset Ave Utica, NY 13501	315-797-7392 Fax: 735-5331
Lutheran Home	108 Utica Road Clinton, NY 13323	315-235-7131 Fax: 315-235-7390
Masonic Home	2150 Bleeker Street Utica, NY 13501	315-798-4850 Fax: 315-798-4933
Mohawk Valley Nursing Home	295 W. Main Street Illion, NY 13357	315-895-4050 Fax: 315-574-0059
Oneida Healthcare Extended Care	323 Genesee Street Oneida, NY 13421	315-361-2018 Fax: 315-361-2339
Presbyterian Home & Rehab	4290 Middle Settlement Road New Hartford, NY 13413	315-797-7500 Fax: 315-797-3275

\*\* Rome Memorial Hospital Affiliation



## Additional Community Resources

### Short-Term Rehabilitation/Long-Term Care

St. Luke's Home	1 Champlin Ave New Hartford, NY 13413	315-624-8607 Fax: 315-624-8733
Sitrin Home	2050 Tilden Ave New Hartford, NY 13413	315-797-3114 Fax: 315-624-0475
Sunset Nursing & Rehab Center	232 Academy Street Boonville, NY 13309	315-942-4301 Fax: 315-942-5994
The Grand	801 N. James Street Rome, NY 13440	315-533-1600 Fax: 315-337-7359
The Pines at Utica	1800 Butterfield Ave Utica, NY 13501	315-797-3570 Fax: 315-368-0366
Utica Rehabilitation & Nursing Center	2535 Genesee Street Utica, NY 13501	315-797-1230 Fax: 315-624-0966
Valley Health Services	690 W. German Street Herkimer, NY 13350	315-866-3330 Fax: 315-866-6546

### Assisted & Senior Living Facilities

Barton Place	401 Floyd Ave. Rome, NY 13440	315-533-6902 Fax: 315-533-6903
Brookdale Clinton Senior Living, Alzheimer & Dementia Care	115 Brookside Road Clinton, NY 13323	315-859-1947 Fax: 315-859-1949
Presbyterian Home & Services	4290 Middle Settlement Road New Hartford, NY 13413	315-797-7500
Sitrin Health Care Center	2050 Tilden Ave. New Hartford, NY 13413	315-797-3114
The Terrace at Woodland	8299 Turin Road Rome, NY 13440	315-336-0307 Fax: 315-336-0338
Valhaven Assisted Living	128 Main Street Camden, NY 13316	315-245-1520 Fax: 315-245-4764
Willow Park Assisted Living	1550 Herkimer Road Utica, New York 13502	315-732-2257 Fax: 315-733-8944

Additional Nursing Home information is available at: [www.medicare.gov/nursinghomecompare](http://www.medicare.gov/nursinghomecompare)





---

2-1-1 is now available in the Mohawk Valley 24 hours a Day  
For Additional Information about Health & Human Service Agencies  
in Madison, Oneida & Herkimer County  
Just Dial 2-1-1

---

**ROME**  
**MEMORIAL HOSPITAL**  
*An Affiliate of St. Joseph's Health*